Food waste: The power of the consumer

Mark Butcher Commercial Director, Leatherhead Food Research



Agenda

- 1 Who we are
- 2 Sustainability trends and food waste
- 3 Frameworks you can apply today
- 4 Conclusions



About us: Every day we help food and beverage companies to innovate, access new markets and realise global opportunities

INNOVATE

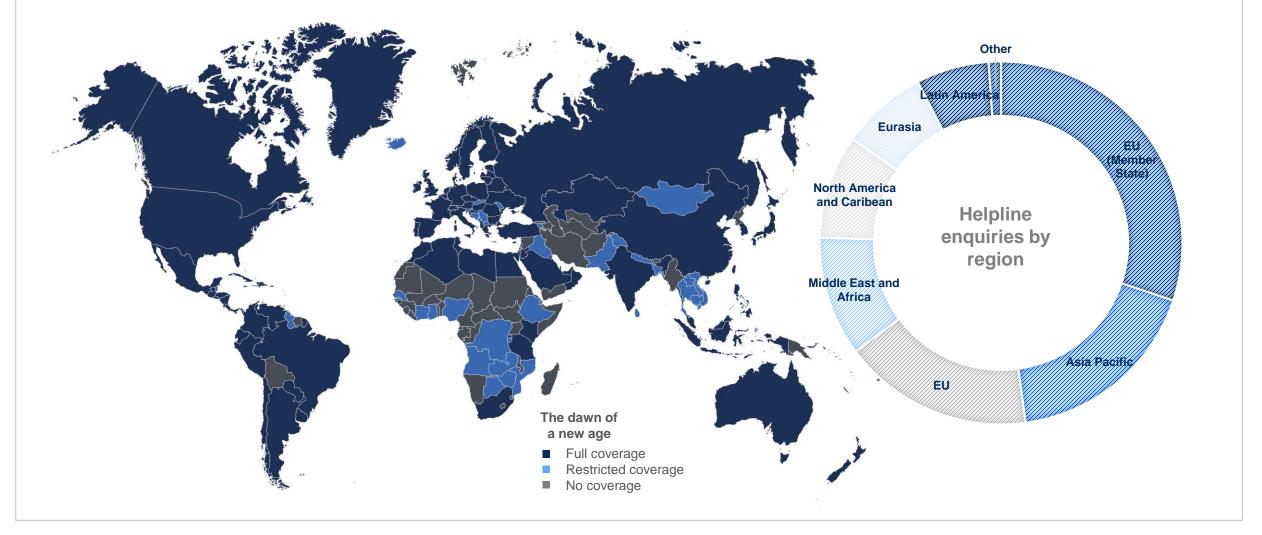
Qualifying and enabling new products or technologies ACCESS NEW MARKETS

Supporting entry to new categories or territories

REALISE GLOBAL OPPORTUNITIES

Aligning global activity to deliver greater efficiency and agility

Our member enquiries: 4,000+ member enquiries answered each year by our specialist scientists and advisors: food safety, regulatory, consumer and sensory science

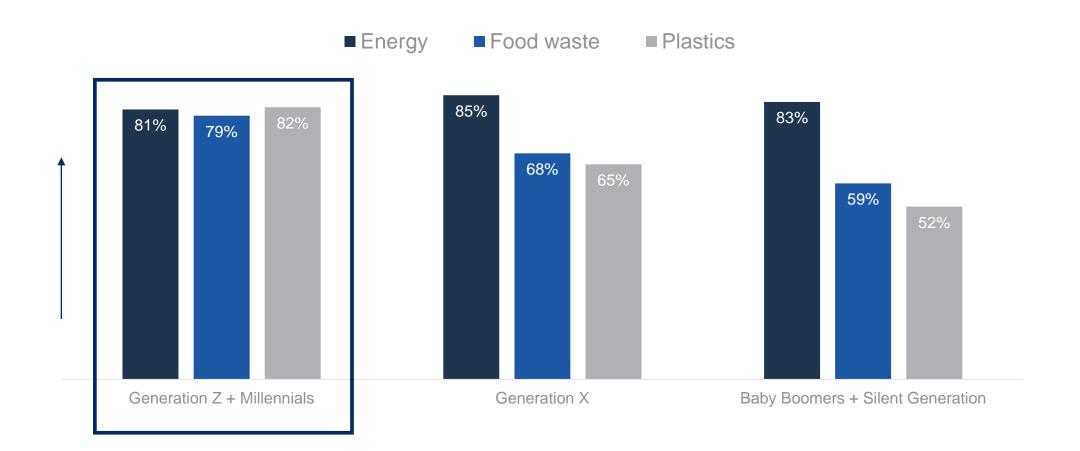


leatherhead food research

What if we put the consumer at the heart of Technical?



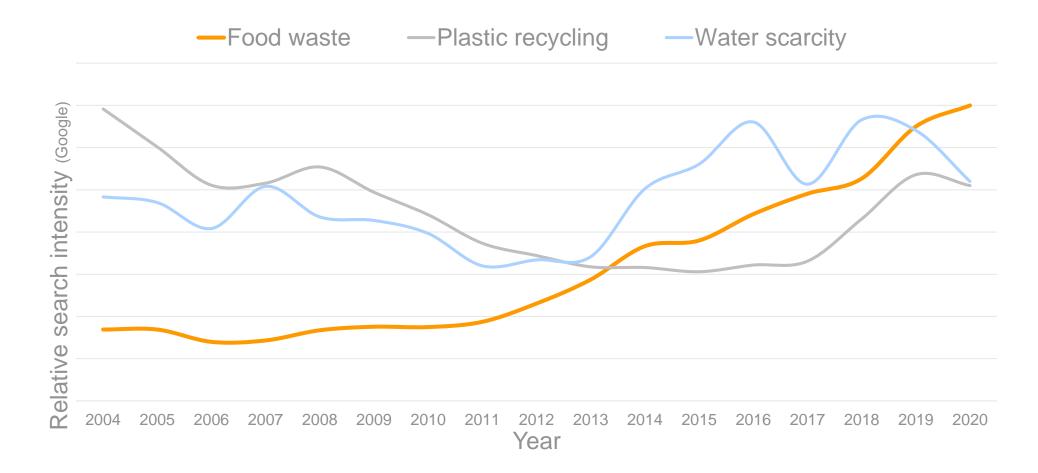
Sustainability: a dynamic concept



Q: Which of the following (multiple choice) do you associate with the word 'sustainability'?

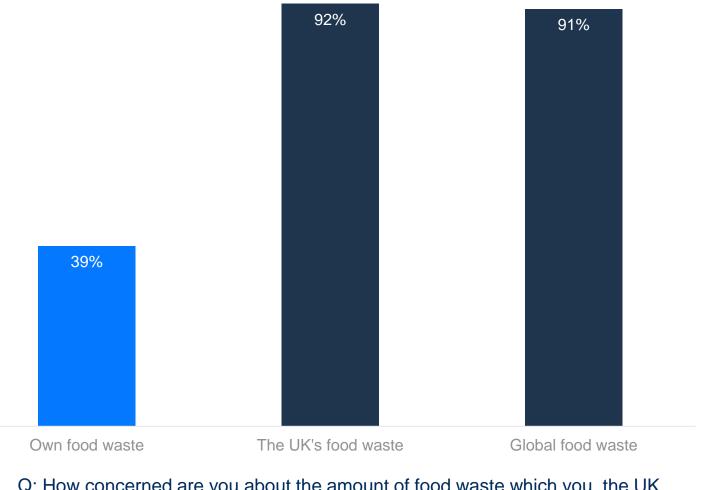
leatherhead food research

Food waste: the next 'plastic'?



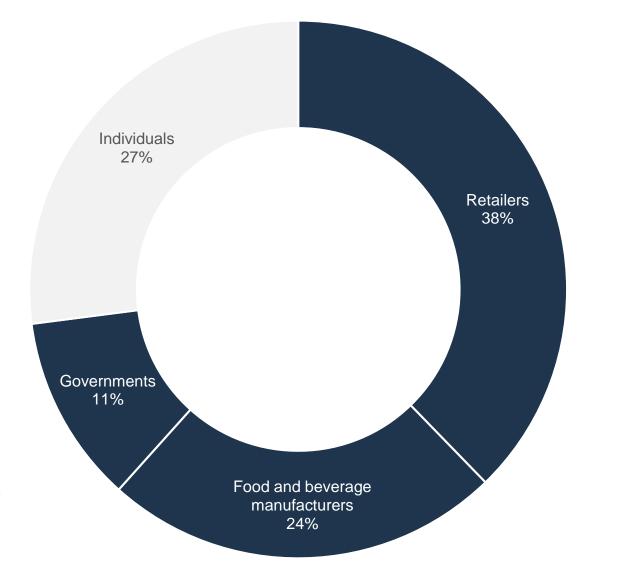


A disconnect between the individual and the collective impact



Q: How concerned are you about the amount of food waste which you, the UK, and the globe are creating?

It's your problem



Q: Who's responsibility is it to address food waste? (Gen Z and Millennials)

leatherhead food research



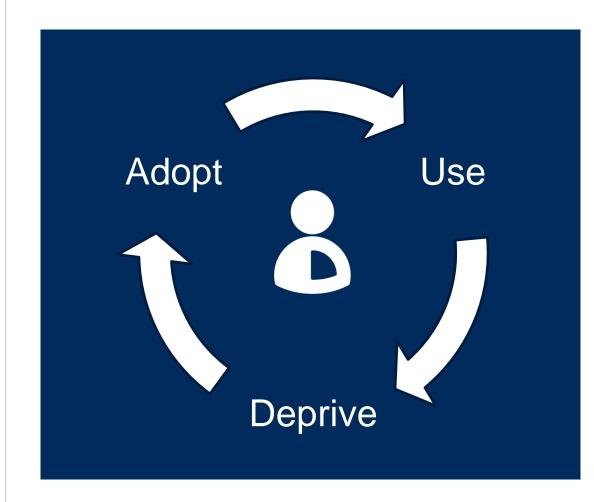
Q: What would you be willing to compromise to help reduce food waste?

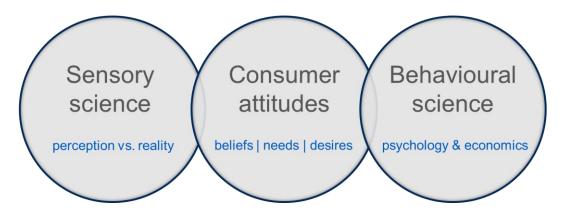
leatherhead food research

Realising these opportunities...



A framework to challenge convention





leatherhead food research

 $\ensuremath{\mathbb{C}}$ Leatherhead Food Research 2020

Adopt

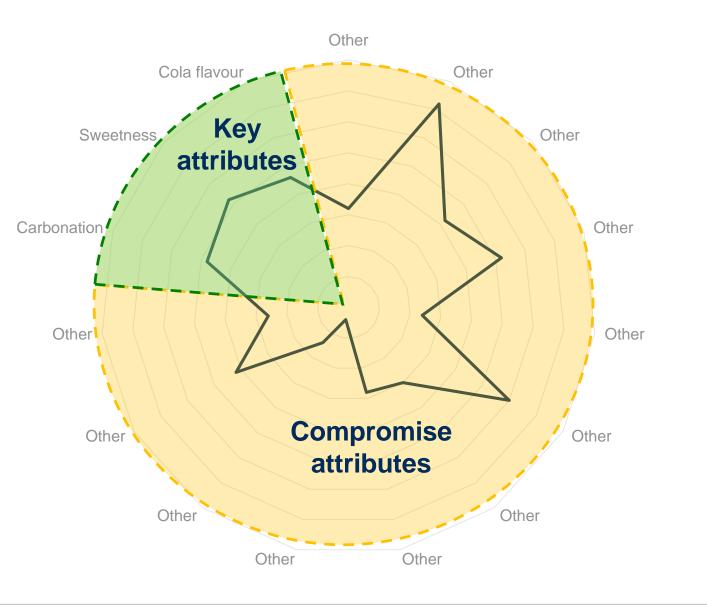
Clear proposition

Aligned to customer's primers to react



Use

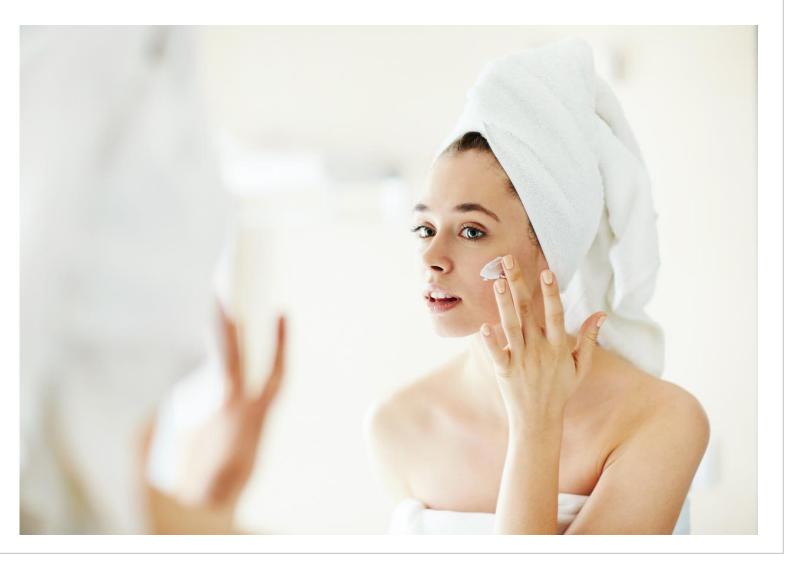
- Leverage consumer science to define areas of freedom
- Understand relationship between technical flexibility and product attributes



Deprive

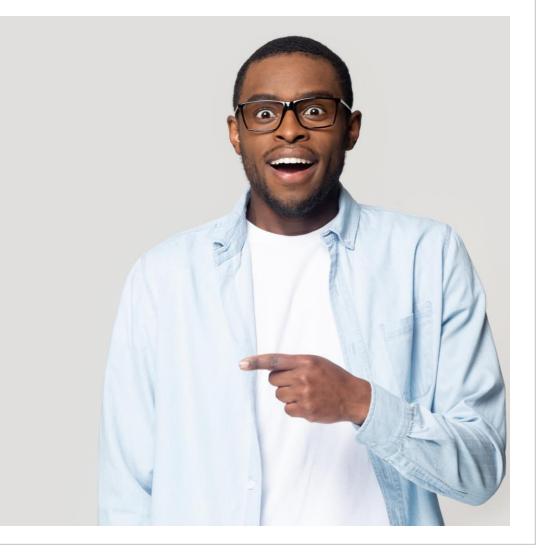
• Indicators of efficacy after use

 Continued engagement and impact measurement



Conclusions

- The future is about frameworks, processes and models that promote the agility needed to stay close to the consumer
- There is huge opportunity for those willing to break with convention: fiscal and ESG
- It is up to you to realise these
- No new capabilities are needed...just permission to try



Questions

leatherhead food research

Epsom

Yew Tree Bottom Road Epsom KT18 5XT UK

Phone: +44 1372 376761 help@leatherheadfood.com

Boston

One Beacon Street, 15th floor, Suite 1500 Boston MA 02108 USA

Phone: +1 617 896 0213 help@leatherheadfood.com

Sacramento

980 9th Street Suite 400 Sacramento CA 95814 USA

Phone: +1 202 828 8990 help@leatherheadfood.com